

INFORMATION ABOUT PRICING

On 4 July 2023, our prices increased and inclusions changed. If you have a old SIM pack, [Click here](#) for pricing and inclusion information

7, 28 DAY AND LONG EXPIRY PLANS

Your Boost Mobile Prepaid service gives you access to the full Telstra Mobile Network for you to make and receive calls, send and receive texts and use mobile data. Your Prepaid mobile service is for personal use only.

	\$12 Recharge	\$22 Recharge	\$35 Recharge	\$45 Recharge	\$55 Recharge	\$70 Recharge
EXPIRY	7 Day	28 Day Expiry				
DATA	5GB	7GB	25GB	35GB	45GB	90GB
DOWNLOAD SPEED CAP	150Mbps	150Mbps	150Mbps	150Mbps	250Mbps	Uncapped
CALLS & TEXT	Unlimited calls & text to national standard numbers					
ROLLOVER	N/A	Recharge offer before expiry to rollover unused data to use within your next recharge				
INTERNATIONAL CALLS & TEXT	N/A		Unlimited stnd calls to the following destinations: Brazil, Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Singapore, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam Plus 300 stnd mins to the following destinations: Argentina, Austria, Bangladesh, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Norway, Pakistan, Peru, Phillippines. Poland, Qatar, Romania, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, UAE Plus 300 stnd text to international destinations			
INTERNATIONAL ROAMING	Add on an International Roaming Pack to use your service in selected overseas destinations. For more info, visit boost.com.au/pages/international-roaming					

All for use in Australia. Included calls and SMS are to standard numbers only. 150Mbps/250Mbps speed cap is great for most customers' regular usage including streaming, browsing and social media. Your capped download speed is the maximum potential download speed for data included in your recharge. Typical speeds may often be slower and will vary due to factors including location, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

	\$230 Recharge	\$300 Recharge	\$365 Recharge
EXPIRY	12 Month Expiry		
DATA	160GB	240GB	365GB
DOWNLOAD SPEED CAP	150Mbps	150Mbps	150Mbps
CALLS & TEXT	Unlimited calls & text to national standard numbers		
INTERNATIONAL CALLS & TEXT	Unlimited stnd calls to the following destinations: Brazil, Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Singapore, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam Plus 1200 stnd mins to the following destinations: Argentina, Austria, Bangladesh, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Norway, Pakistan, Peru, Phillippines. Poland, Qatar, Romania, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, UAE Plus 1200 stnd text to international destinations	Unlimited stnd calls to the following destinations: Brazil, Canada, China, France, Germany, Hong Kong, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Singapore, South Korea, Taiwan, Thailand, United Kingdom, USA, Vietnam Plus 3600 stnd mins to the following destinations: Argentina, Austria, Bangladesh, Cambodia, Chile, Colombia, Denmark, Finland, Greece, Iran, Iraq, Israel, Italy, Kuwait, Mexico, Nepal, Norway, Pakistan, Peru, Phillippines. Poland, Qatar, Romania, Saudi Arabia, Serbia, South Africa, Spain, Sri Lanka, Sweden, UAE Plus 3600 stnd text to international destinations	N/A
INTERNATIONAL ROAMING	Add on an International Roaming Pack to use your service in selected overseas destinations. For more info, visit boost.com.au/pages/international-roaming		

All for use in Australia. Included calls and SMS are to standard numbers only. 150Mbps/250Mbps speed cap is great for most customers' regular usage including streaming, browsing and social media. Your capped download speed is the maximum potential download speed for data included in your recharge. Typical speeds may often be slower and will vary due to factors including location, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

ADDITIONAL EXTRAS FOR BOOST MOBILE PREPAID

\$5 DATA PACK

DATA	1GB TO USE WITHIN AUS.
EXPIRY	7 DAYS

\$20 DATA PACK

DATA	4GB TO USE WITHIN AUS.
EXPIRY	28 DAYS

INFORMATION ABOUT THE SERVICE

HANDSET PACK OR PREPAID SIM OPTIONS

You'll need to purchase a Boost Handset Pack or a Boost Prepaid SIM to take up the Boost Mobile Prepaid offer. We update our handsets frequently, so visit boost.com.au for the latest range of handsets and pricing. If you purchase a Boost Prepaid SIM you'll need to have an 850MHz compatible handset for 3G access and LTE band 3 (1800MHz) and band 28 (700MHz) for 4G access. To check if your handset is compatible visit telstra.com/device.

PREPAID MOBILE RECHARGE OPTIONS

Some Boost SIMs come preloaded with credit. If your SIM doesn't include credit, simply activate your SIM and then recharge the amount that's right for you on Boost Mobile Prepaid.

WHAT'S INCLUDED

When you recharge, you'll get inclusions to use on calls, text (SMS & MMS) and data. These inclusions depend on your Prepaid mobile offer and your recharge, so check out what's included before you recharge. Boost offers access to the full Telstra network. Outside of 4G coverage areas, your device will automatically switch to 3G and speeds will be less.

WHAT'S NOT

Your inclusions can't be used for some things like calls and text to satellite and premium numbers (eg. 19xx numbers), operator assisted calls (most 12xx numbers), content charges, calls and text to premium international numbers and international roaming. Calls and text to selected standard international numbers are enabled on recharges of \$30 or more only.

OTHER INFORMATION

RECHARGING YOUR SERVICE

You can recharge with a credit / debit card, PayPal™ or a voucher:

- using the My Boost Mobile App (available on App Store and Google Play)
- by dialling #111# from your mobile

Auto Recharge is available to customers who have registered a valid credit or debit card with Boost. Visit boost.com.au/recharge for more information.

CALL AND DATA USAGE

You'll automatically receive SMS alerts when you're reaching or when you have reached your data limits or credit expiry. You can obtain call and data usage information using the My Boost Mobile App or by dialling #111#; look under 'History'.

UNLOCKING FEE

If you have purchased a Boost Mobile Prepaid handset and want to use it with a non-Boost SIM card, you'll need to pay an unlocking fee. This fee is \$80 within the first six months of activation, \$25 after the first six months and \$0 after 2 years.

WE'RE HERE TO HELP

If you have any questions about our offers, need technical support, service or are having connection issues, please Message us at boost.com.au/get-help (7am-11pm AEST, 7 days a week)

COMPLAINTS OR DISPUTES

If you have a problem or complaint about your service, please visit boost.com.au/get-help or email compliancemanager@boost.com.au

FURTHER INVESTIGATION

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at tio.com.au/contact-us

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